

New MyChart Features

In August of 2017, MyChart got a new and improved look. Even though MyChart may look different to you, please be assured that you're still reaching the same MyChart account you previously had with MUSC Health. The functionality is all still the same with a few improvements.

Please see below and feel free to reach out to <u>MyChartSupport@musc.edu</u> or (843) 792-3111 if you have any MyChart questions.

MyChart Gets a New Look!

You will now see a different login page with Charleston in the background. This is still the same MyChart as we previously had; it's just gotten a makeover. You will not need to create a new account. You can **use your** existing username and password to get into MUSC Health's MyChart.



Home Page Changes

Modeal University of South Carolina		Health	Visits	Messag	çing	Billing	Res	sources	Setting	s	Macy Mychart Log Out
Welcome!	100								\neg	Quic	k Links 1 View your test results
9 health reminders need you	rr attention.	2 gust 4, 2017 with Jeff	frey M. Akhta	r, DO.							Ask a question Schedule an appointment Refill/Renew your and actions
To Do @ Your 'To Do List' may contain upcoming - For Upcoming Appointments or to Sc - For Labs or Tests - message your care - For Preventive Care Reminders - plea	g appointments, orders fo :hedule an Appointment team ise see below	or labs or tests, or pro	eventative ca Iling departn	are reminc	lers. e provider	-					Review health summary View billing summary
Overdue health reminders				<		August 2	017	>		Care	Team 🛛
Diabetes: foot exam		3		s	м	тw	т	FS		9	KIMBERLY S. DAVIS, MD Primary Care Provider
Diabetes: urine microalbumin (screen f urine)	for protein in the	•				1 2	3	4 5		-	Internal Medicine
Colon cancer screening with sigmoidos	scopy			6	0	۰ ۵		11 12			- 4
Mammogram				0		5 9		11 12			John Kratz, MD Referring Physician
Colonoscopy (screen for colon cancer)				13	14 1	.5 16	17	18 19			Cardiothoracic Surgery
Pap Smear				20	21 2	2 23	24	25 26			
Lipid (cholesterol) screening				27	28 2	9 30	31				Internal Medicine
Diabetes: eye exam										-	
Flu vaccine (protects against the Flu)											
CARDIOPULMONARY EXERCISE TEST	- 150 MIN	Expires: Fel	b 23, 2018								MS Internal Medicine

- 1. When logged into MyChart, you will see your **quick links** now on the right hand side where you will see the most commonly used activities.
- 2. Any **alerts** you receive will remain at the top of your MyChart account. This will show you an alert if you have any **new messages**, **health reminders**, **billing information**, **test results**, **letters**, **appointment instructions**, **estimates** and more.
- 3. ****NEW**:** You will now see a **To Do list** which will display any **upcoming appointments**, **orders** for labs or tests, or **preventive care reminders**.
- 4. **NEW**: Members of your Care Team will be shown on your sidebar (your care team may include: providers, physician assistants, advanced practitioners, pharmacists, nurses & clinical assistants). You can simply click a provider's name to see more information about them or to send a provider's team a message.



Where do I find it now?

Looking for the message you just sent?

To send or review your sent messages, click on the **Messaging** menu (envelope icon) and select Message Center.

Click on the Sent Messages tab.



New Features for the Message Center

You can now **Search** your messages, **Sort by** *Received Date, Subject or From* and you can now use **Filters** to look at *All Messages, Unfinished Tasks or Unread Messages*.

You can now Mark All as Read and Restore Deleted Messages in one click.

Hover over your read messages to quickly Delete them from your message list.

From the Message Center you can now Ask a Question and send a message to your Care Team, the Refill Medications and Contact Customer Service is also available here.

Message Center ASK A QUESTION	£i I
Search this list Q Sort by: Received Date • Filters: All Messages • Restore Deleted Messages (3) Mark All as Read	Related Links
MUSC HEALTH MYCHART Appointment Reminder	Contact customer service
MUSC HEALTH MYCHART Appointment Reminder	
MUSC HEALTH MYCHART Appointment Cancelation	

New Features Proxy Forms Are Now Electronic!

We now allow patients to submit an on-line form to grant another adult access to your MyChart account and you can request proxy access to a minor's (under 16) account.

Go to the Messaging option in the menu and click "Request Family Access"

MUSC Health Medical University of South Carolina		Health	Visits	Messaging	<u>s</u> Billing	Resources	O Setting	S
Welcome!				Message Center Ask a Question Letters Request Rx Refi	1/Renewal			Quick Li
Read your messa	ges. You have 100 new messages.			Request Family	Access			Ask

On the **Personalize** page, you will now see two links to either *request access to a minor's record* or to *grant another adult access to your own record*. You will just need to simply fill out the form and click **SUBMIT REQUEST** to send to MUSC Health's medical records team to process.

MUSC Health	Macy	Health	Visits	Messaging	Billing	Resources	Setting			
Whose Records Can I Vie	w?									
Photo	Account Name	Nickna	Nickname			Access Until				
	Macy Mychart	Масу			This is your o	wn MyChart accoi	unt.			
Q	Alex Zztest	Alex		6/10/2986						
EDIT Are you a parent or guardian? Request access to a minor's record. Want to give another adult (16 and older) access to your record? Grant another adult access to my record. Who Can View My Record?										
Proxy		Access Until		Accou	unt Status					
 Alex Zztest 		11/19/2982		Active	e					
 Howard Zzzanesthesia 		11/19/2982		Inacti	ive					
REVOKE ACCESS										

Note: We will still have paper forms as well you can <u>Download Proxy Form</u>. Completed forms can be faxed to 843-876-5703 or sent to email <u>mychartsupport@musc.edu</u>.